

7. QUALITY & ENVIRONMENTAL POLICY

Hipperson is committed to the highest standards in Mechanical, Electrical, Building & Grounds Maintenance work. We listen to our clients, continually reviewing our processes of product realization in line with business needs, maximizing the efficiency of our resource management system. The principal elements of our policy are: -

- a) To develop & maintain a Quality & Environmental Management System satisfying the requirements of BS EN ISO 9001: 2008 & 14001:2004 which form the framework for achieving continual improvement, complete client satisfaction, reduced environmental impact & full realisation of all company objectives.
- b) To focus on the requirements of our clients, establishing levels of communication capable of fully determining their needs & expectations.
- c) To maintain an accurate knowledge of and comply with all relevant environmental legislation, requirements, best practice and guidelines.
- d) To maintain an optimum understanding of environmental risk & impact associated with our activities & communicate these to our staff, sub-contractors & clients (as appropriate) through training and continually updated knowledge on environmental issues.
- e) To minimise the impact of our activities upon the environment in the delivery of our services and where applicable, in the activity of others in deploying those services.
- f) To establish & maintain an infrastructure capable of supporting all company activities & realising all company objectives.
- g) To identify scope for improvement in every aspect of the companies activities, devising & implementing effective solutions throughout.



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15th July 2015

L R Munro
Director

The Hipperson Vision

Our mission is to supply quality **Building, Mechanical & Electrical Service on time & on budget**, a client focused partner to both the environment & our clients.